

#### FREE MEMBER FEATURE

**FirstCCU Online Banking** - transfer money into your FirstCCU accounts or make your loan payment from another credit union or bank.

# SETTING UP ACH EXTERNAL TRANSFERS IN ONLINE BANKING

# CONNECTING YOUR NON-FIRSTCCU ACCOUNT

- 1) Select Transfers from the left sidebar
- 2) Select + External account from the *Transfers* screen
- 3) Confirm your password credentials to continue NOTE: Same password used to login
- **4)** Complete the account name, routing number, account number, and account type fields on the *Add External Account* screen
  - Account Name = Choose a nickname for the account
  - Routing # This will confirm the bank name
  - Account #
  - Account Type Checking or Savings

#### 5) Select Submit

If the account is eligible to send inbound transfers to accounts in online banking, a message appears saying that two small deposits have been sent to the account and will arrive in 3-5 days

- 6) Select OK
- 7) Verify your deposit amounts to link external account

# **O** TIPS & TRICKS

You have the ability to set the frequency of the transfer. Make a one-time transfer or set up a reoccurring transfer to never miss a loan payment!

You can transfer funds directly into your loan to satisfy your monthly payment.

Be sure to plan payments and transfers accordingly

# **VERIFYING THE MICRO DEPOSITS**

- 1) Log in into FirstCCU Online Banking
- 2) Select **Transfers** from left sidebar and click **External Accounts** tab
- 3) The external transfers account list appears
- 4) Select the account that requires verification An alert icon appears next to account that require attention
- 5) Enter the deposit amounts, and then select confirm

### MAKING THE TRANSFER

- Click "Transfers" from left sidebar > Make a Transfer
  Or "Transfer" from dashboard once account is verified
- 2) Select "To" and "From" account and amount
- 3) Click "More Options" to change the frequency and date if desired
- 4) Click Submit

**QUESTIONS?** 608-362-9077

Please reach out, FirstCCU is here to help.