



FREE MEMBER FEATURE

FirstCCU Mobile Banking - transfer money into your FirstCCU accounts or make your loan payment from another credit union or bank.

EXTERNAL TRANSFERS CAN ONLY BE VIEWED FROM THE PLATFORM FROM WHICH IT WAS SUBMITTED. TRANSFERS MAY TAKE UP TO 3 DAYS.

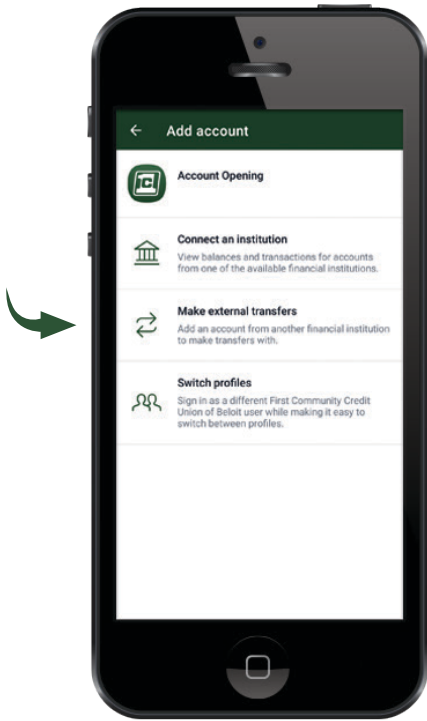
SETTING UP ACH EXTERNAL TRANSFERS IN MOBILE BANKING

CONNECTING YOUR NON-FIRSTCCU ACCOUNT

- 1) Download the app from the Apple or Google Play Store.
 - Search for **FirstCCU**



- 2) Under Menu (three bars) - Select 'Accounts'
- 3) Tap the '+' sign at the top right hand corner
- 4) Select 'Make External Transfers'
- 5) Enter mobile app password
- 6) The 'Transfer Set Up' page will pop. Input the following information for the non-FirstCCU account your attempting to link:
 - Account Name = Account Owner Name
 - Routing # - This will confirm the bank name
 - Account #
 - Account Type - Checking or Savings
- 7) Tap 'Submit'
- 8) FirstCCU will automatically send two micro deposits into the external account within 1-3 business days.



! TIPS & TRICKS

You have the ability to set the frequency of the transfer. Make a one-time transfer or set up a reoccurring transfer to never miss a loan payment!

You can transfer funds directly into your loan to satisfy your monthly payment.

Be sure to plan payments and transfers accordingly

VERIFYING THE MICRO DEPOSITS

- 1) Under Menu (three bars) select your name at the bottom to expand options
- 2) Tap your name at the bottom to expand the menu options
- 3) Select 'Settings'
- 4) Select 'External Transfers'
- 5) Tap the non-FirstCCU account
- 6) Input the two micro deposits made into the external account and tap 'confirm'

MAKING THE TRANSFER

- 1) From your Dashboard, select 'Transfer'
- 2) Select your From and To accounts. You'll notice that your non-FirstCCU account shows up as an option.
- 3) Choose the amount you wish to transfer
- 4) Tap 'Submit'
- 5) Allow up to three business days for the transfer to process. Please plan payments and transfers accordingly.

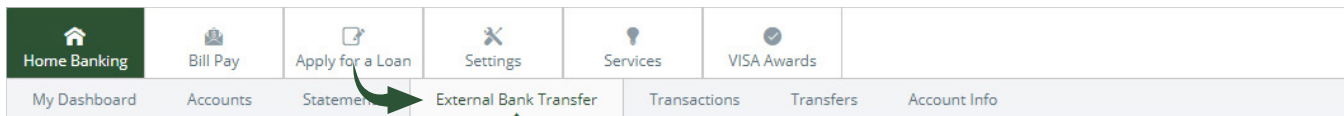
FREE MEMBER FEATURE

FirstCCU Home Banking - transfer money into your FirstCCU accounts or make your loan payment from another credit union or bank.

EXTERNAL TRANSFERS CAN ONLY BE VIEWED FROM THE PLATFORM FROM WHICH IT WAS SUBMITTED. TRANSFERS MAY TAKE UP TO 3 DAYS.

SETTING UP ACH EXTERNAL TRANSFERS IN HOME BANKING

CONNECTING YOUR NON-FIRSTCCU ACCOUNT



- 1) Login into Home Banking
- 2) On the second menu bar, click "External Bank Transfer"
- 3) Agree to terms and conditions
- 4) Click on "Add Account"
- 5) Input the following information for the non-FirstCCU Account you like to link:
 - Account Name = Choose a nickname for the account
 - Routing # - This will confirm the bank name
 - Account #
 - Account Type - Checking or Savings
- 6) Click 'Submit'
- 7) FirstCCU will automatically send two micro deposits into the external account within 1-3 business days.

! TIPS & TRICKS

You have the ability to set the frequency of the transfer. Make a one-time transfer or set up a reoccurring transfer to never miss a loan payment!

You can transfer funds directly into your loan to satisfy your monthly payment.

Be sure to plan payments and transfers accordingly

VERIFYING THE MICRO DEPOSITS

- 1) Login into FirstCCU Home Banking
- 2) On the second menu bar, click "External Bank Transfer"
- 3) Click "Enrolled Accounts"
- 4) Input the two micro deposits made into your non-FirstCCU account and click "submit"
- 5) The status will change to verified

MAKING THE TRANSFER

- 1) Login into FirstCCU Home Banking
- 2) On the second menu bar, click "External Bank Transfer"
- 3) Click "New Transfers"
- 4) Select the From and To accounts.
Your non-FirstCCU account now shows up as an option
- 5) Choose the amount you wish to transfer and click submit
- 6) Allow up to three business days for the transfer to process