



BELOIT | MONROE | JANESVILLE | ROCKFORD

### FREE MEMBER FEATURE

*FirstCCU Mobile Banking* - transfer money into your FirstCCU accounts or make your loan payment from another credit union or bank.

**EXTERNAL TRANSFERS CAN ONLY BE VIEWED FROM THE PLATFORM FROM WHICH IT WAS SUBMITTED. TRANSFERS MAY TAKE UP TO 3 DAYS.**

# SETTING UP ACH EXTERNAL TRANSFERS IN MOBILE BANKING

## CONNECTING YOUR NON-FIRSTCCU ACCOUNT

1) Download the app from the Apple or Google Play Store.

- Search for **FirstCCU**



2) Under Menu (three bars) - In the 'Accounts' box, tap '...'

3) Select 'Connect an account' then 'Make External Transfers'

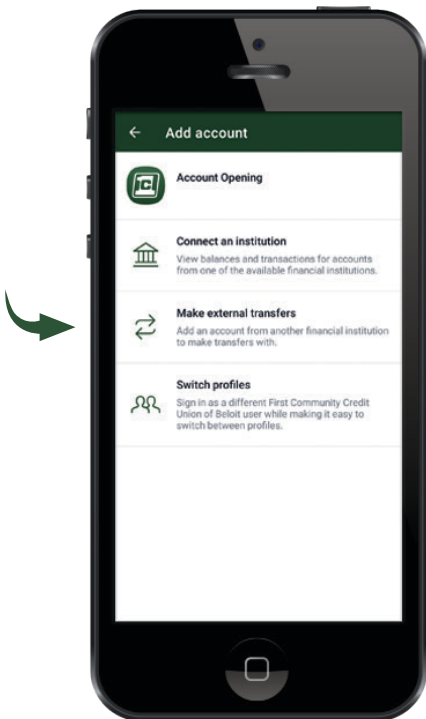
4) Enter your password for Mobile/HomeBanking

5) The 'Transfer Set Up' page will pop. Input the following information for the non-FirstCCU account your attempting to link:

- Account Name = Account Owner Name
- Routing # - This will confirm the bank name
- Account #
- Account Type - Checking or Savings

6) Tap 'Submit'

7) FirstCCU will automatically send two micro deposits into the external account within 1-3 business days.



### TIPS & TRICKS

You have the ability to set the frequency of the transfer. Make a one-time transfer or set up a reoccurring transfer to never miss a loan payment!

You can transfer funds directly into your loan to satisfy your monthly payment.

**Be sure to plan payments and transfers accordingly**

## VERIFYING THE MICRO DEPOSITS

1) Under Menu (three bars) select your name at the bottom to expand options

2) Select 'Settings'

3) Select 'External Transfers'

4) Tap the non-FirstCCU account

5) Input the two micro deposits made into the external account and tap 'confirm'

## MAKING THE TRANSFER

1) From your Dashboard, select 'Transfer'

2) Select your From and To accounts. You'll notice that your non-FirstCCU account shows up as an option.

3) Choose the amount you wish to transfer

4) Tap 'Submit'

5) Allow up to three business days for the transfer to process. Please plan payments and transfers accordingly.